

**Decision Maker:** Health Scrutiny Sub-Committee

**Date:** 12<sup>th</sup> March 2024

**Decision Type:** Non-Urgent                      Non-Executive                      Non-Key

**Title:** SEL ICS/ICB UPDATE

**Contact Officer:** Dr Angela Bhan, Bromley Place Executive Lead, NHS South East London

**Chief Officer:** Andrew Bland, ICB Chief Executive Officer

**Ward:**

---

1. Reason for decision/report and options

- 1.1 To provide the Health Scrutiny Sub-Committee with an overview of key work, improvements and developments undertaken by SEL ICB and partners within the One Bromley collaborative.

---

2. **RECOMMENDATION(S)**

The Committee is asked to note the update.

Impact on Vulnerable Adults and Children

1. Summary of Impact: N/A
- 

Transformation Policy

1. Policy Status: Not Applicable
  2. Making Bromley Even Better Priority (*delete as appropriate*):
    - (1) For children and young people to grow up, thrive and have the best life chances in families who flourish and are happy to call Bromley home.
    - (2) For adults and older people to enjoy fulfilled and successful lives in Bromley, ageing well, retaining independence and making choices.
    - (3) For people to make their homes in Bromley and for business, enterprise and the third sector to prosper.
    - (4) For residents to live responsibly and prosper in a safe, clean and green environment great for today and a sustainable future.
    - (5) To manage our resources well, providing value for money, and efficient and effective services for Bromley's residents.
- 

Financial

1. Cost of proposal: Not Applicable:
  2. Ongoing costs: Recurring Cost Non-Recurring Cost Not Applicable: Further Details
  3. Budget head/performance centre:
  4. Total current budget for this head: £
  5. Source of funding:
- 

Personnel

1. Number of staff (*current and additional*): Not Applicable
  2. If from existing staff resources, number of staff hours:
- 

Legal

1. Legal Requirement: None:
  2. Call-in: Applicable Not Applicable: Further Details
- 

Procurement

1. Summary of Procurement Implications: Not Applicable
- 

Property

1. Summary of Property Implications: Not Applicable
- 

Carbon Reduction and Social Value Not Applicable

1. Summary of Carbon Reduction/Sustainability Implications:
- 

Impact on the Local Economy Not Applicable

1. Summary of Local Economy Implications:
- 

Impact on Health and Wellbeing Not Applicable

1. Summary of Health and Wellbeing Implications:
-

Customer Impact

1. Estimated number of users or customers (*current and projected*): Not Applicable
- 

Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments:

### 3. COMMENTARY

#### SEL ICS/ICB UPDATE

##### 3.1 GP Access

GP Access improvements continue across Bromley. Key recent developments include:

- **Improving the telephone experience** – every GP practice has now switched on, or is in the process of switching on, a digital telephony system. This will enable a better patient experience, including through call queuing, call backs when at peak times and more sophisticated call management through integration with clinical systems.
- **Improving the online consultation experience** – following the ICS-wide tender process, February marked the start of GP practices transitioning to a simpler online consultation tool which integrates with the NHS App, offers online appointment booking, provides appointment reminders and enables the issue of health questionnaires to support patient care. Around one-quarter of Bromley practices have already turned on the new tool and begun embedding this new system.
- **Improving initial triage and navigation** – through a consistent assessment tool online, by phone or in person, more practices are introducing triage by clinical need to better determine the right clinician for the patient's condition or signpost to the right service, ensuring appointments are best utilised according to need.
- **Improving the use of community pharmacy** – nearly every community pharmacy in Bromley started offering the Pharmacy First service from 31<sup>st</sup> January, giving patients access to health advice and medicines where appropriate for common minor ailments and health conditions, avoiding the need to visit the GP practice.

##### 3.2 MMR Vaccination

Ensuring that Children and Young People are immunised against preventable diseases is identified as a key objective in the SEL 2023/24 Joint Forward Plan. The ICP Integrated Care Strategy for 2023/24 to 2027/28 also identifies early years and ensuring that children have the best start to life as one of its key priorities.

There has been a notable recent rise in the number measles cases in London (mostly NW London) and an increase in cases in SEL. At the moment, there have been no identified cases in Bromley.

As a requirement of their contract, GP practices are participating in a national vaccination and immunisation catch-up campaign, focussing on MMR. A national call/recall campaign for 6 to 25 yr olds is currently in progress. This campaign uses primary care records to indicate whether children and young people are un- or under-vaccinated for MMR. Parents/guardians/young people will receive a nationally generated invitation. The phases of the work are as follows:

- From November 2023 to March 2024 – practices have been undertaking local call and recall for eligible individuals aged 12 months up to and including 5 years.
- From January 2024 to March 2024 – practices are asked to support requests for vaccination from individuals aged 6 years up to and including 25 years.

The following tables (latest COVER data) provide the borough and SEL level performance compared to London and England. For all metrics SEL is above the London average but below the England position. The World Health Organisation (WHO) has a target of 95% coverage for all

childhood immunisation programmes. These targets are not being achieved at an ICB, regional or national level. RAG ratings are based on comparing local performance to England.

### Latest COVER DATA – MMR Uptake:



## Childhood immunisations



Q2 - 23/24									
Metric	Bexley	Bromley	Greenwich	Lambeth	Lewisham	Southwark	SEL	London	England
Children receiving MMR1 at 24 months	86.6%	91.6%	87.2%	83.3%	86.6%	85.7%	86.9%	82.9%	89.4%
Q2 - 23/24									
Metric	Bexley	Bromley	Greenwich	Lambeth	Lewisham	Southwark	SEL	London	England
Children receiving MMR1 at 5 years	91.4%	92.5%	86.7%	87.8%	87.0%	87.3%	88.8%	85.6%	92.3%
Q2 - 23/24									
Metric	Bexley	Bromley	Greenwich	Lambeth	Lewisham	Southwark	SEL	London	England
Children receiving MMR2 at 5 years	84.0%	86.6%	77.2%	79.0%	79.3%	78.1%	80.8%	72.8%	83.8%
Trend since last report	↑	↑	↓	↑	↓	↑	↑	↓	↓

1

### 3.3 Immunisations Update – Covid uptake

The January update covered the autumn Covid vaccination campaign.

Work is underway to prepare for the Spring Covid Vaccination Campaign. Fewer people are eligible for the upcoming campaign, which will be restricted to those aged 75 years and over, residents in care homes for older adults and individuals aged 6 months and over who are immunosuppressed. Vaccinations will start with Older People’s Care Home vaccinations on 15<sup>th</sup> April and other eligible cohorts on 22<sup>nd</sup> April. Delivery will be mainly through PCN sites and community pharmacies across the borough, with pop up clinics planned for communities with low uptake.

### 3.4 Integrated Urgent Care Service Update

SEL is working on a new model for integrated urgent care that will include the re-procurement of the 111 service. Working with other boroughs, Bromley has made significant progress in defining the local model for the new 111 service due to go live in September 2025. Stakeholder engagement is taking place across SEL and we will be drawing on learning from national and local pilots. The Bromley ICB team is working with partners to finalise the delivery framework, but there remains some essential work still to be done. Specifically, the focus is on balancing the current demand for the service with the financial resources available. We need to ensure that we can effectively meet the needs of the community within the allocated budget. To achieve this, Bromley is aligning this local model with broader transformation efforts including Pharmacy First and the significant primary care transformation activity aimed at delivering a healthcare system easier to navigate, and reducing the overall demand on the 111 service. This strategic approach reflects a commitment to improving access and efficiency in healthcare delivery while ensuring the sustainability of the new 111 service model.

### 3.5 Winter Update

- After a further increase at the end of January, levels of influenza and Covid seem to have peaked and are coming down again.
- An increase in GP appointments were available through the winter, with a higher proportion available the same day.
- The winter Hubs are reporting a reduction in available appointments in the last 2 weeks (as planned), with lower use across most PCNs and fewer referrals on to hospital. This seems to reflect a similar pattern across primary care.
- Activity at the PRUH is high with high ambulance and type 1 attendances - above last year's level, but type 3 attendances are holding at about the same level
- After a positive downward trend in the number of patients staying over 21 days since a peak at the end of December, this has increased again very recently
- Supported discharges increased in January to 282 from 270 in December with a small increase being seen in pathway 1 and 2 and a reduction in Pathway 3 patients
- Overall in January supported discharges were 5% lower than the same period last year.
- H@H capacity and use of virtual monitoring are both increasing
- Consultant connect use was down slightly in December but was back up for January.

The winter management programme is now moving into the evaluation phase using the same methodology as previous years. This includes financial and outcome impact analysis and a broader Winter Wash-up event hosted by the A&E Delivery Board. It is expected that key learning and recommendations will be provided to One Bromley Executive at the end of April.

A final update on the winter vaccination programmes will also be available after the end of March 2024

4. **IMPACT ON VULNERABLE ADULTS AND CHILDREN**
5. **TRANSFORMATION/POLICY IMPLICATIONS**
6. **FINANCIAL IMPLICATIONS**
7. **PERSONNEL IMPLICATIONS**
8. **LEGAL IMPLICATIONS**
9. **PROCUREMENT IMPLICATIONS**
10. **PROPERTY IMPLICATIONS**
11. **CARBON REDUCTION/SOCIAL VALUE IMPLICATIONS**
12. **IMPACT ON THE LOCAL ECONOMY**
13. **IMPACT ON HEALTH AND WELLBEING**
14. **CUSTOMER IMPACT**
15. **WARD COUNCILLOR VIEWS**

<b>Non-Applicable</b>	4 to 15
<b>Headings:</b>	
Background Documents: (Access via Contact Officer)	